

Please note the following information for smooth and uncomplicated customs clearance:

1. EORI number

(Economic Operators' Registration and Identification Number)

Customs clearance is not possible without a valid EORI number. Therefore we need your EORI number for customs clearance of your shipments. This number must be registered with a legal entity based in the EU.

Information on the EORI number can be found on the official website of German customs under

https://www.zoll.de/EN/Businesses/Movement-of-goods/Import/Duties-and-taxes/EORI-number/eori-number_node.html

2. customs clearance order

In order to be able to clear consignments quickly and permanently for free circulation, we ask you to issue a general customs clearance order.

This order is valid until revoked and authorizes PSAFL Cargo Brokers GmbH to declare your import shipments in your name and on your account (direct representation) without prior time-consuming contact.

The authorized direct representation according to article 19 of the customs code of the Union also includes

- the application for subsequent recovery
- Repayment or remission in case of amended customs declarations
- or the invalidation of the customs declaration.

The client is aware that the actions of PSAFL Cargo Brokers GmbH as its direct representative have direct legal effect against it.

3. settlement of import duties and customs services

In order to pay customs duties, taxes and fees, PSAFL Cargo Brokers GmbH provides capital within the framework of customs clearance.

These costs are charged plus a capital provision commission of 2% of the disbursed import duties, but at least €12.50 plus VAT per customs cleared shipment.

However, PSAFL Cargo Brokers GmbH is not obliged to provide capital and may refuse customs clearance of shipments in individual cases and for good reasons at its own discretion.

4. What alternatives do I have as a customer to the provision of capital?

You can pay import duties directly yourself and thus save the provision of capital commission by paying your import duties directly from your bank account to customs. There will then be a delay in transit time due to late customs clearance and customs storage fees will be incurred.

You set up your own deferment account directly with customs. This is particularly worthwhile if you import either particularly frequently or particularly expensive import shipments.

In both cases you will of course not be charged a capital provision commission.

5. storage fees

Customs storage due to delays caused by the customer will be charged with € 5.50 plus VAT per 100 kg per day for storage 24 hours after arrival.